Clarity
BENEFIT SOLUTIONS



HOW CLARITY COMPREHENSIVE API INTEGRATIONS WORK

Connecting your benefits should not be a technology project.

Clarity provides a standardized way to securely connect your payroll, HRIS or benefits administration platform so the information needed to administer benefits can move with significantly less manual effort.

FROM CONNECTION TO AUTOMATION IN FOUR STEPS

Choose your system
Clarity identifies the appropriate connection for your payroll, HRIS or benefits administration platform.

Securely authorize
Clarity provides a secure, temporary connection link. An authorized client contact follows the instructions for the selected platform and grants access. The link expires after one week.

Clarity configures the connection
Once authorization is complete, Clarity maps the information needed to support your benefits administration. Data begins flowing when the applicable benefit start date is reached.

Your data stays connected
Vendor-platform data is synchronized daily. Clarity is notified when employee information changes so new and changed records can be processed in the appropriate order.

WHAT CAN BE AUTOMATED?

Clarity BENEFIT SOLUTIONS™

DEMOGRAPHIC
Employee demographic information

ELIGIBILITY + ENROLLMENT
Eligibility, enrollment and benefit changes

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QUALIFYING EVENTS
Qualifying event information

COBRA
COBRA-related information

ONGOING CHANGES
New and changed data, synchronized daily



WHAT HAPPENS IF SOMETHING DOES NOT PROCESS CORRECTLY?

What happens if something does not process correctly? C**larity CARES (Clarity Automated Reprocessing & Exception Service)** automatically attempts to remediate and reprocess certain data issues. If an issue cannot be resolved automatically, it is routed for operational follow-up.

Built with security in mind

The integration uses secure authentication, credential validation and signed access tokens so only authorized applications can access and exchange information.



YOU CONNECT. WE TAKE IT FROM THERE.

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